Business Analysis, Business Improvement, Business Objectives, Business Requirement, Data Analysis, Data Management, Data Reporting, Ensuring Compliance, Facilitate, Initiation, Innovation, Key Performance Indicator, Knowledgeable, Lean Six Sigma, Maple, Operational Efficiency, Process Improvement, Project Delivery Method, Project Management, Regulatory Compliance, Regulatory Requirements, Regulatory Standards, Stakeholder Management

**Rachel Parker**

**Contact Information:**

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**Professional Summary:**

Innovative and analytical Business Analyst with 10 years of experience in the banking sector. Adept at leveraging data analysis and process improvement methodologies to drive business efficiencies. Known for excellent problem-solving skills and the ability to deliver projects that align with strategic business goals.

**Education:**

**University of Manchester (Russell Group)**

* MSc Business Analytics and Consulting, Merit
* Graduated: 2015

**University of Birmingham (Russell Group)**

* BSc Finance and Accounting, First Class Honours
* Graduated: 2013

**Professional Experience:**

**Lloyds Banking Group**

**Lead Business Analyst**  
*Manchester, UK*  
*2018 - Present*

* Lead business analysis efforts for critical projects, ensuring alignment with business objectives.
* Conduct data analysis to provide insights for strategic decision-making.
* Develop and document business requirements and process maps.
* Facilitate stakeholder workshops to gather requirements and provide project updates.
* Ensure compliance with regulatory standards and internal policies.

**Key Achievements:**

* Successfully led the implementation of a new compliance management system, reducing compliance issues by 25%.
* Developed a process improvement initiative that reduced processing time by 20%.

**RBS Group**

**Business Analyst**  
*Manchester, UK*  
*2015 - 2018*

* Conducted data analysis to identify trends and insights for business improvement.
* Gathered and documented business requirements for new projects.
* Developed business cases and project proposals to support decision-making.
* Provided training and support to users on new systems and processes.

**Key Achievements:**

* Led a project to enhance data reporting capabilities, improving data accuracy by 30%.
* Identified key performance indicators that helped improve operational efficiency.

**Internship: Barclays Bank**

**Data Analyst Intern**  
*Manchester, UK*  
*Summer 2014*

* Assisted in analyzing large datasets to identify trends and insights.
* Supported the development of data models and reporting tools.
* Conducted market research to support business development initiatives.

**Key Achievements:**

* Developed a new reporting tool that improved data accessibility for business users.
* Identified key market trends that informed the development of a new product line.

**Skills:**

* **Data Analysis:** Proficient in analyzing large datasets to identify trends and insights.
* **Process Improvement:** Experienced in identifying and implementing process improvements to enhance operational efficiency.
* **Business Requirements Gathering:** Skilled in gathering and documenting detailed business requirements.
* **Project Management:** Knowledgeable in managing projects from initiation to completion.
* **Stakeholder Management:** Experienced in working with stakeholders to gather requirements and provide project updates.
* **Regulatory Compliance:** Strong understanding of regulatory requirements in the banking sector.

**Certifications:**

* **Certified Business Analysis Professional (CBAP)**
* **Lean Six Sigma Green Belt**
* **Certified Data Management Professional (CDMP)**
* **PRINCE2 Practitioner**